



Responsible Business Alliance

Advancing Sustainability Globally

Responsible IT procurement: collaboration for impactful due diligence

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Who We Are

The Responsible Business Alliance (RBA) is a coalition of the world's leading companies **working together** to **improve efficiency** and **social, ethical, and environmental responsibility** in the global supply chain.

<http://www.responsiblebusiness.org/>





The Reach of RBA and its Initiatives

485 Members (RBA + Initiatives)

...as well as thousands and thousands of suppliers to the members are subjected RBA's Code

USD 7.7 trillion Members' annual revenue

10+ industries

21.5 million Members' direct employees

120+ Countries in which members' products are manufactured





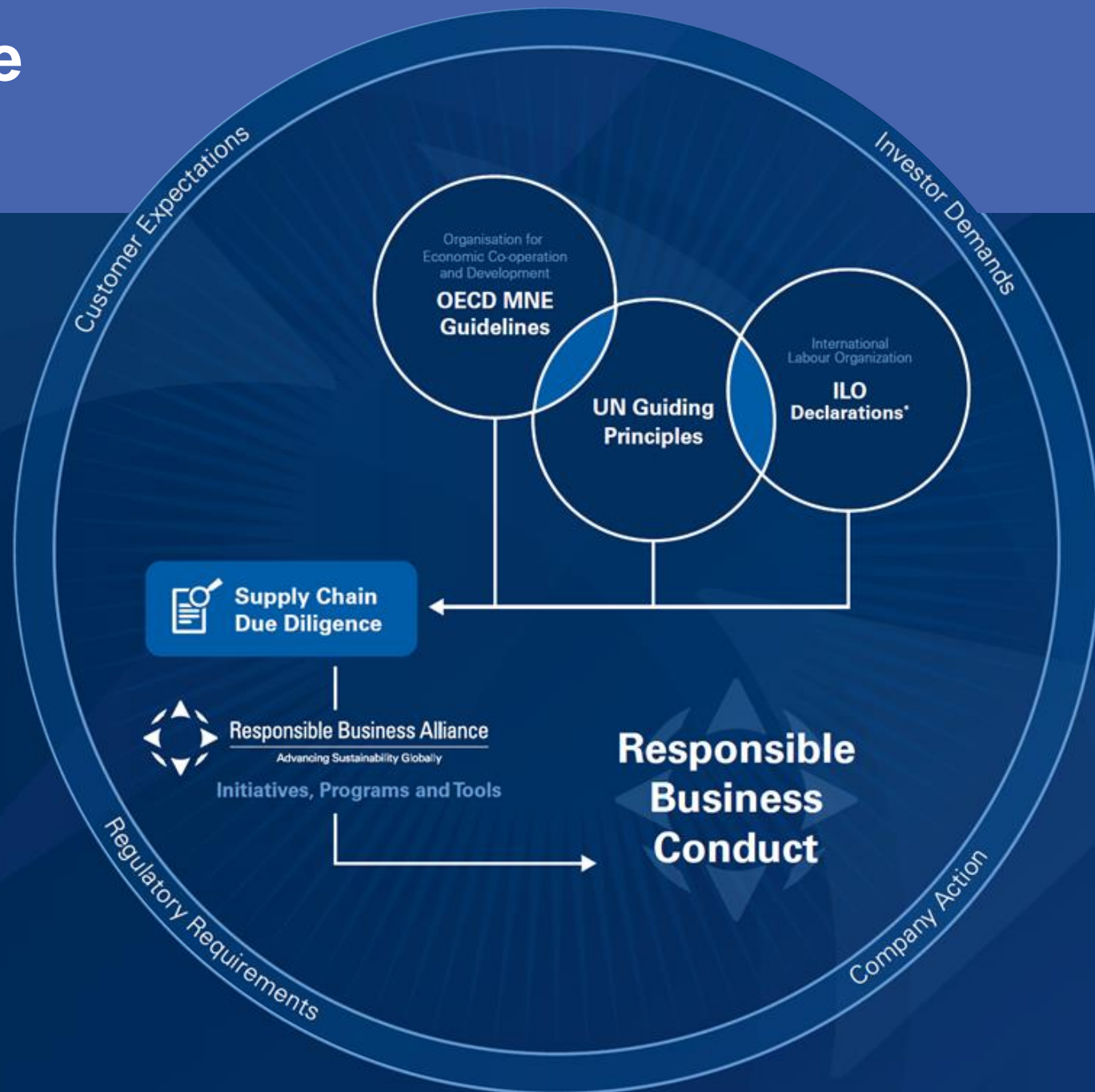


RBA Helps Bridge Policy & Practice

Align with existing internationally recognized frameworks (**UNGPs**, **ILO**, **OECD**)

Harness the power of collaboration, collective tools and shared leverage to complement company responsibilities and not replace

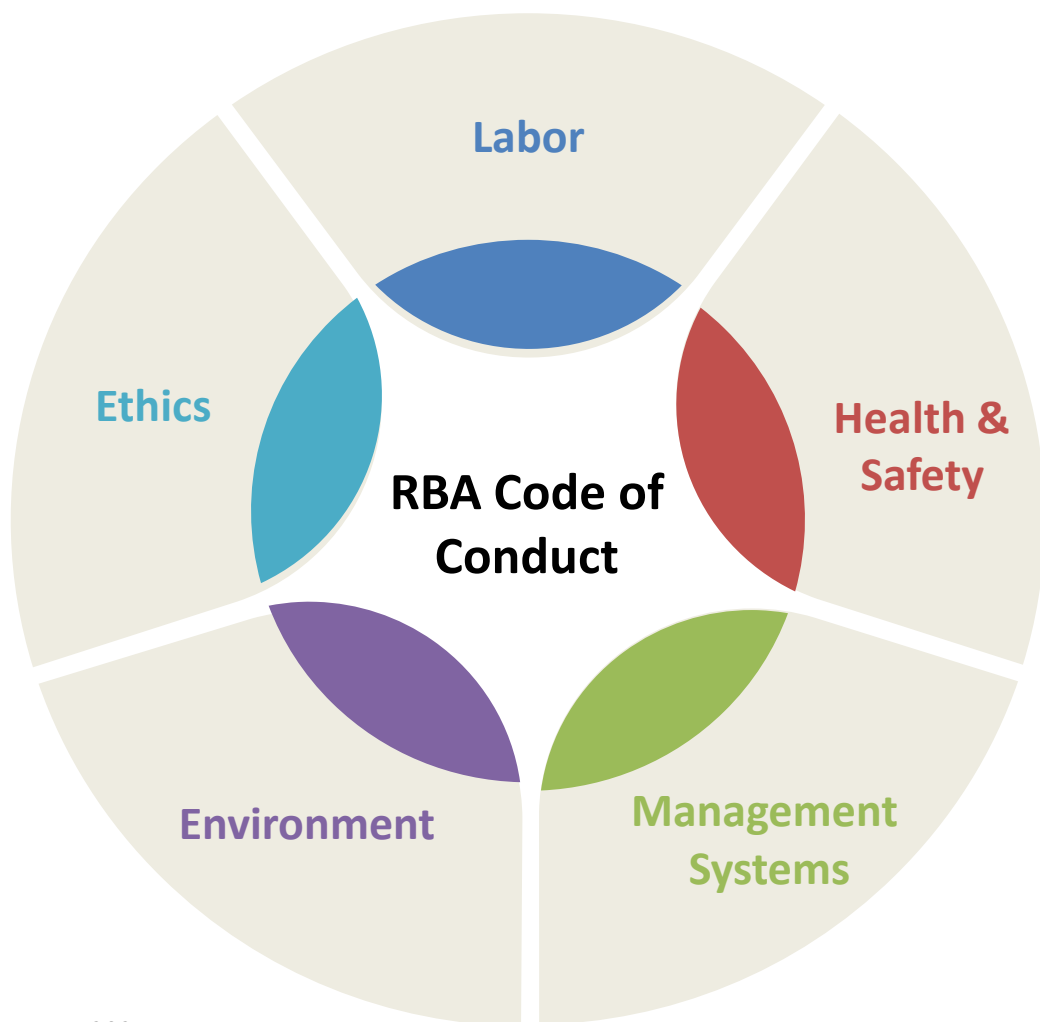
Harmonize expectations for efficient practice that creates positive impact





RBA Code of Conduct 7.0

Based on leading International Standards (e.g., ILO Core Conventions, UNGP, OECD, etc.)



1 Labor

- Freely Chosen Employment
- Young Workers
- Working Hours/ Wages & Benefits
- Freedom of Association/CB
- Non-Discrimination/Non-Harassment
- Humane Treatment

2 Health & Safety

- Occupational Safety, Injury & Illness
- Emergency Preparedness
- Industrial Hygiene
- Physically Demanding Work
- Machine Safeguarding

3 Environment

- Permits
- Pollution Prevention
- Hazardous Substances
- Waste & Emissions
- Material Restrictions

4 Management Systems

- Commitment
- Accountability & Responsibility
- Risk Assessment/Management
- Worker Feedback
- Audits, Assessments
- Corrective Action Plans
- Supplier Responsibility
- Training

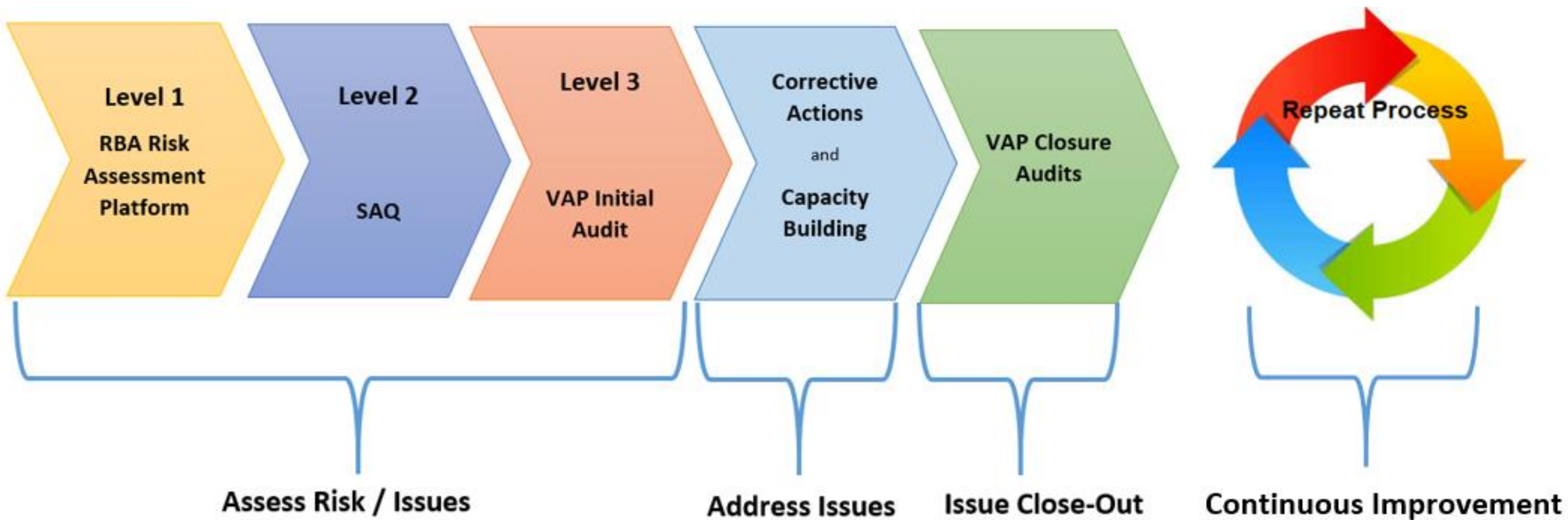
5 Ethics

- Business Integrity
- No Improper Advantage
- Disclosure of Information
- Fair Business
- Non-Retaliation
- Responsible Sourcing of Minerals
- Privacy



Methodology

Tool-Enabled Compliance Process



More information at:

<http://www.responsiblebusiness.org/standards/assessment/>



Integrity Standards of VAP

4th Party Audit Quality Manager (AQM) oversight

Documentation of
Findings and
Conformance Ratings

All Lines of Business Audited

Data Analytics
including
Quality of Life metric

Independent
Payment
Processing

Shadow Auditor
Program

Minimum of two
auditors on all
initial audits

Access to 11
internationally
recognized audit
firms & hundreds
of auditors

Worker Voice
Platform

Non-Retaliation
hotline

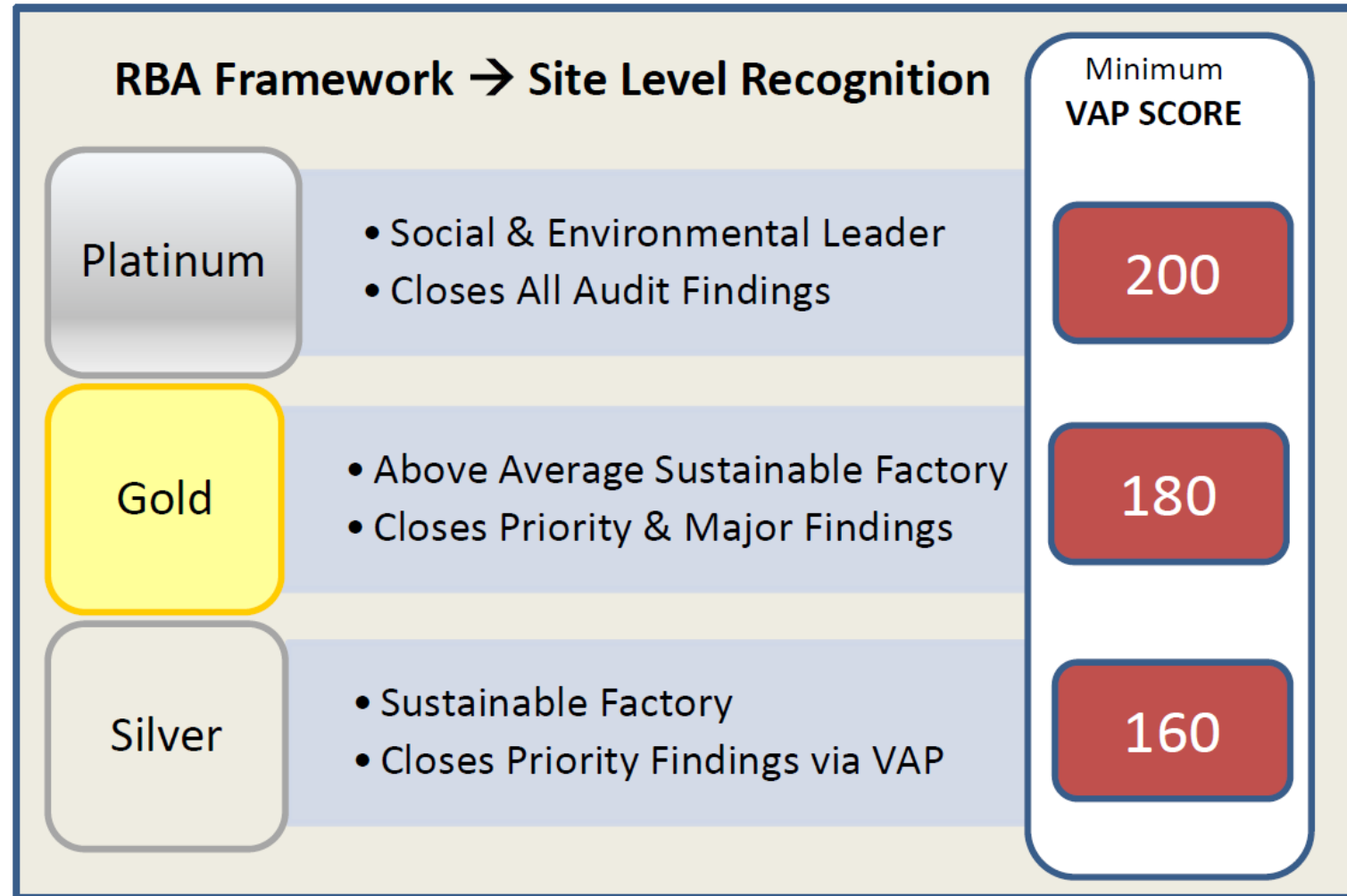


VAP Recognition Program

Available for Factories who successfully complete a VAP, and verify closure of applicable Findings

Recognized with a certificate valid for 2 years from last day of initial audit

- ✓ Must be VAP Audit
- ✓ CAP managed in RBA Online
- ✓ If Priority Findings in Forced Labor or Child Labor, site subject to an unannounced re-audit over the next 12 months





RBA Membership Categories

Increasing commitment levels



Members choose where to begin

Supporter – “Learn”	<ul style="list-style-type: none">•Support the overall mission/vision of RBA as part of the membership application
Affiliate – “Commit”	<ul style="list-style-type: none">•Senior executive signed commitment to Code•Public commitment to the Code of Conduct on company website•Submit corporate self-assessment questionnaire (SAQ)•Plus “Supporter member” requirements
Regular Member – “Comply”	<ul style="list-style-type: none">•Complete risk profile and audit plan•Meet audit sharing requirement•Accept VAP audits from other members•Close all Disqualifying priority findings•Plus “Affiliate member” requirements
Full Member – “Verify”	<ul style="list-style-type: none">•Verify all requirements•Publish corporate responsibility data•Plus “Member” requirements



RBA Voices App

RBA's newest
Mobile App and
worker voice
technology

Key Features:

Worker Survey Tool

Easy deployment to thousands of workers across multiple suppliers and/or facilities



VAP Audit Support

Allows for interviews to be performed discreetly and without supervisor oversight



Mobile Learning App

Gamified courses upgrade workers' knowledge pool in a sustainable way.



Grievance Reporting

Simple reporting method using QR codes and mobile phone



ACCUMULATED USERS

**2.5+
MILLION**



GRIEVANCE REPORTS FILED

150,000+



QUIZZES & EXAMS COMPLETED

50+ MILLION



EDUCATIONAL HOURS PROVIDED

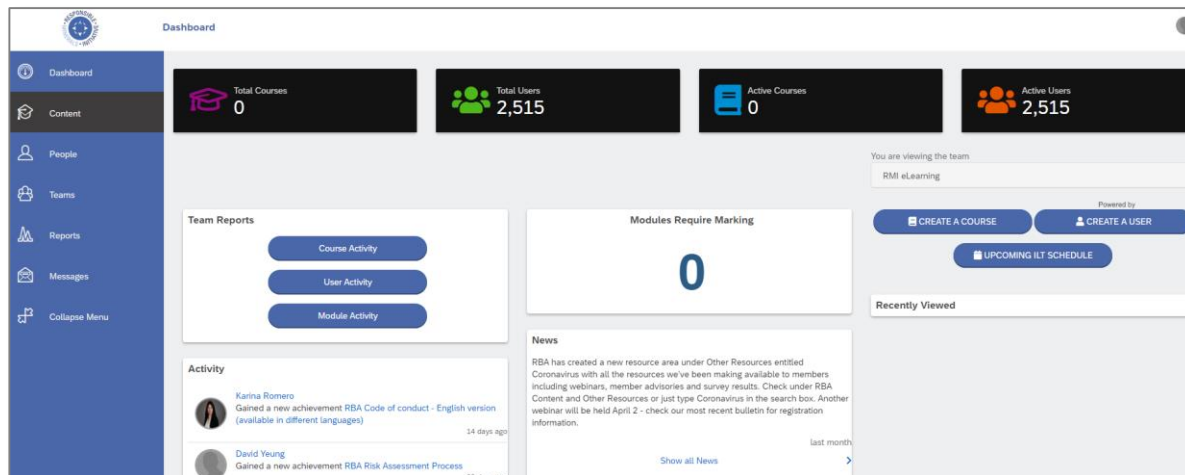
3+ MILLION

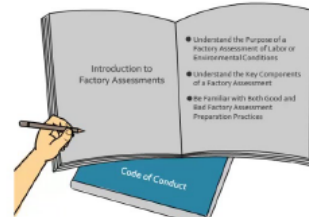
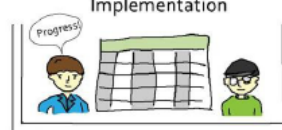




- RBA Voices using state of the art infrastructures such as **Tableau BI tool**, **AWS cloud** and has **ISO27001** certification for data security.

RBA e-Learning Academy

- Over 100 fully interactive Learning Modules
- Labor, Health & Safety, Environmental, and Ethic categories
- Tests and Certificates available after completion of courses
- “Learning Paths” for staff, guiding them through related modules
- Management Dashboard for tracking employee participation



Assessments and Remediation	
Target Audience: CSR Team; Senior Managers; HR Managers; Production Managers; EHS	
 <p>Introduction to Factory Assessments</p> <ul style="list-style-type: none"> Understand the Purpose of a Factory Assessment of Labor or Environmental Conditions Understand the key Components of a Factory Assessment Be familiar with both good and bad Factory Assessment Preparation Practices 	<p>1. FACTORY ASSESSMENTS</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> Understand the purpose of a factory assessment of labor or environmental conditions Understand the key components of a factory assessment Be familiar with both good and bad factory assessment preparation practices <p>Length: 14 minutes</p>
<p>3. WORKING HOURS RECORDING SYSTEMS</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> Recognize which activities should be included in working hour calculations Understand best-practices for accurately tracking working hours Know how to establish processes for controlling, reporting and crosschecking working hours <p>Length: 8 minutes</p>	<p>Implementation</p>   <p>3. CORRECTIVE ACTION PLANS</p> <p>Learning Objectives:</p> <ul style="list-style-type: none"> Understand the importance of a Remediation Plan Understand how to create a Remediation Plan Know the steps for implementing a Remediation Plan <p>Length: 16 minutes</p>
<p>Remediation Plan</p> 	



Roles and Responsibilities



Public Buyers/Govt

Rule of law/enabling environment

Drive demand for responsible business conduct through purchasing criteria & decisions

Compliment and build on leverage through regulation, disclosure requirements, enforcement priorities and influence



Company

Require Responsible Business Conduct in supply chains through application of due diligence

Live into obligations to respect human rights and the environment

Utilize leverage to create change

Create impact at local level



CSO

Critical part of overall sensing activities

Help identify emerging and persistent issues both at the local and global level

Catalyze international dialogue and attention to human rights and environmental issues

Defend worker rights & amplify worker voice



RBA

Promote responsibility to respect human rights and the environment

Balance the CSR goals with the reality of global manufacturing

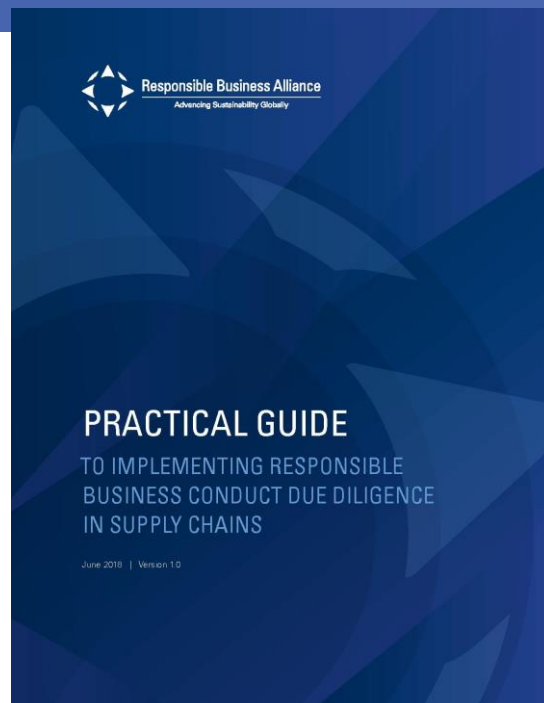
Validate conditions on the ground, balancing input from multiple stakeholders

Catalyze shared leverage to create change



Suite of tools & guidance to build capacity

EU MDD



Raw Material Sourcing & Forced Labor



Procurement



Environmental Due Diligence





Procurement Requirements

When public buyers add social and environmental requirements to a bid, the brand and the supply chain must meet these requirements... **If they want the business**



- **Quality, Price and Delivery**

The foundation of all procurement bids include quality, price and delivery. There is no compromise on these elements with buyers across the world and framework agreements and contracts reflect this.

- **Social and Environmental Responsibility**

Buyers across Europe are no longer willing to see social and environmental responsibility as a nice-to-have, but instead, are adding it to framework agreements and contracts like other non-negotiable elements of the bid.

- **Transparency**

In order for buyers to have confidence that the products they are buying are made in a socially and environmentally friendly way, there needs to be meaningful transparency.



Public Procurement



The RBA Code of Conduct covers all material elements of the public procurement framework agreements across Europe. The VAP and VAP Recognition Program are accepted in multiple countries as evidence of compliance and due diligence in the supply chain. The RBA Membership compliance and accountability system supports the buyers advancing expectations on responsible business conduct.



Public buyers need a way to assess their supply chain at the factory level. The RBA has data on thousands of factories which are in the supply chain of public buyers.



Public Procurement across Europe expect worker monitoring as part of a robust due diligence system. The RBA is piloting worker voice options globally and will expand that over time.

PRACTICAL GUIDE

TO RESPONSIBLE SOURCING OF GOODS AND SERVICES

April 2021

Practical Guide to:
Responsible Sourcing of Goods and Services

A guide for buyers

Aligned with the procurement cycle

Special call out for public procurement buyers

Focuses on the responsibility of due diligence

Provides practical tools like a Buyer Checklist



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THANK YOU!

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